



Catholic Children's Society: Refund/cancellation policy

We are very grateful to individuals for supporting our work through purchasing items from our website. If for any reason you would like to cancel your order or request a refund we are happy to process this. To do so please get in touch using one of the following options:

- Email: info@cathchild.org.uk
- Call: 020 8969 5305
- Write to us at 73 St Charles Square, London. W10 6EJ.

As we do not store debit/credit card details you will need to provide us with the details of the payment method you used and we will then process a full refund. The payment will appear back onto your debit/credit card within five working days of the refund being processed.